



**Verizon Message Center**

Tuesday, Apr 29 at 11:40 AM

**From:** GlobalServices@VerizonWireless.com

**To:**

glzzbailey@verizon.net

**Subject:** Verizon Wireless Global Rates & Dialing Instructions



To ensure our emails reach your inbox, please add verizonwireless@email.vzwshop.com to your address book.

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## Global Superpower.

Coverage in More than 200 Countries.

Global Rates

See below for traveling outside of the U.S.:

Destination	Voice Calls Per Minute	Text Messaging	Multimedia Messaging (Picture and Video) To/From	Global Data
	Standard <a href="#">With \$4.99</a> Global <a href="#">Global</a> Rate <a href="#">Value Plan</a>	Sent (Per Address) Received (Per Message)	To/From US, Canada, Mexico, Puerto Rico Mobile Numbers Per Your Domestic Plan + Applicable Global Data Charges	\$25 for 100 MB (Overage \$25/100 MB) Pay As You Go With NO Allowance \$0.50 Send/ \$0.25 Receive + Allowance Available (\$0.020/KB (\$20.48/MB)
<a href="#">Ireland</a>	\$1.29	\$0.99	\$0.50	\$0.05

**Voice and Messaging**

- Business customers may have different rates than the current Consumer rates listed above. Confirm rates with Business Account Owners/Managers.
- Global per minute rates apply when checking Voice Mail.
- For Visual Voice mail, only data usage applies.
- Unlike Voice or Text rates that depend on the country you're in, Multimedia Messaging is rated like you're in the U.S. The rate depends on who you're messaging.
- Important: Global Data charges apply to Multimedia Messaging (based on the attachment size), in addition to the per message charge.
- When sending messages, you're charged per message/per address. (If you send one message to 3 people, you're charged for 3 messages.)

**Data**

- Business customers may have different data pricing than rates listed above. Confirm rates with Business Account Owners/Managers.
- Global Data charges can add up quickly. We recommend adding a global data feature prior to travel for eligible

- countries.
  - To avoid proration, backdate it to the beginning of your bill cycle and keep it until the end of the bill cycle following your return.
- To manage data usage, review:
  - [Global Travel Data Usage Tips](#)
  - Our [Data Calculator](#) to estimate usage.
- If you don't plan on using data while traveling, go to "settings" in your device and turn [data services off](#).

#### Dialing/Messaging Instructions below

Country Code	Dial Network	From	To	Instruction
353	GSM	Ireland	U.S.	Dial Plus Sign then 1 then ten digit U.S. number
353	GSM	Ireland	Local	Dial Plus Sign then Country Code then Local Number with Area Code (if applicable)
353	GSM	Ireland	Other Countries	Dial Plus Sign then Country Code then international number
353	GSM	Ireland	Customer Service	Dial Plus Sign then 1 then 908-559-4899
353	None	Ireland	Customer Service from a landline	Dial Access Code: 1-800-55-1001 then follow Calling Card Dialing Instructions (below)

- On most devices, the plus sign (+) will appear when you press and hold the **0** key or the \* key. Check your device manual if needed.
- Your device may have an International Dial key that automatically inserts the exit code for outbound calls.
- To check your Voice Mail, use the "From the Country to the US" instructions and call your mobile number. Press # to interrupt the greeting and enter your password when prompted.
- **Trouble with your device?** If you can't place a call from your VZW device, reach Global Support toll-free from any landline phone using these **Calling Card Dialing Instructions**:
  1. Dial the toll-free access code for the country you are in (See Dialing Instructions above).
  2. After the tone, enter your Verizon Wireless calling card number and PIN. (Calling Card Number: 9085594899 PIN: 2392)
  3. After the tone enter 0-908-559-4899.
  4. The VZW Global Roaming Hotline will then prompt you to enter your 10-digit mobile number.
- Instructions apply only to Verizon Wireless devices.

#### Global Device

- Before leaving the U.S.:
  - 3G voice devices - update your PRL by dialing \*228 SEND, select option 2
  - 4G voice devices - ensure the device has the current software version and establish a data session on the VzW network
- Please be aware for most voice devices, the default setting for Data Roaming is OFF. To use data, you must enable this feature by either:
  - Selecting 'Enable Data' via a pop-up message on your device when powering up outside the U.S. OR
  - Making the change in device settings. Consult your Device Manual (under the device image) on our [Support page](#)

#### Travel Tips

- Visit [www.vzw.com/global](http://www.vzw.com/global) to see our full suite of Global Services, view country coverage maps and plan your next trip with our [Trip Planner](#) tool.
- You can add global features via the [Change Features and My Device](#) screens in My Verizon/My Business OR contact Customer Service via 611 from your wireless device/800-922-0204 from a landline.

Need assistance while roaming internationally? Call our support line 24/7. 1.908.559.4899

To view our privacy policy, [click here](#).

To unsubscribe from Verizon Wireless e-mailings, [click here](#).

Please do not reply to this email. To contact Customer Service, please visit [verizonwireless.com](http://verizonwireless.com) and Click on Contact Us.

Rates are effective as of the date of this mail, and may change without notice.

Rates and other terms and conditions apply to consumer customers. Business customers' rates and other terms and conditions may vary; please refer to your company's agreement with us for additional information.